



Press release

The Encevo Group would like to inform that its Luxembourg entities Creos (grid operator) and Enovos (energy supplier) have been victims of a cyber attack during the night of 22 to 23 July 2022. The crisis unit of the Encevo Group was immediately activated and the situation is currently under control. We are in the process of gathering all the necessary elements to understand and fully resolve the incident. Nevertheless, this attack has a negative impact on the operation of the Creos and Enovos customer portals. We apologize to our customers for the inconvenience and we are doing our best to restore the service as soon as possible.

Creos and Enovos stress that the supply of electricity and gas is not affected and that the breakdown service is guaranteed.

Esch-sur-Alzette, 25 July 2022

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