
Press release

As announced on 25 July, various entities of the Encevo Group, namely the network operator Creos and the energy supplier Enovos, were the victims of a cyber attack during the night of 22 to 23 July. During this attack, a number of data were exfiltrated from the computer systems or made inaccessible by the hackers.

The group is currently doing everything possible to analyse the hacked data. At the moment, the Encevo Group does not yet have all the information necessary to personally inform each person potentially affected.

For this reason, we ask our customers not to contact the Group's services in this regard for the time being.

A website (<https://www.encevo.eu/en/encevo-cyberattack/>) has been set up and will be updated as the situation develops. We apologize once again to our customers for the inconvenience and we are doing our best to restore full service as soon as possible.

Creos and Enovos stress once again that the supply of electricity and gas is not affected and that the breakdown service is guaranteed.

Esch-sur-Alzette, 28 July 2022

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